

Perceptive Forms

Help and Troubleshooting

Are you unable to access one of our Perceptive Forms? Getting a 404 Error that just won't go away? Try these three easy steps and make sure your form gets completed on time! Please be aware you must be logged into your myBoiseState account to access Perceptive forms.

1. Clear your cache

Our forms use your myBoiseState login to pull important information making your job easier when filling it out. Visit Boise State's OIT page for [help clearing your browser cache](#). Make sure you exit out of the browser afterward and give it another try.

2. Try another browser

If you are still having problems, we always recommend opening another browser window. We encourage the use of Google Chrome, Mozilla Firefox, and Safari. Forms have more trouble opening in Internet Explorer and Microsoft Edge

3. Try another computer

If all else fails, try opening the form on another computer. You may stop by the Graduate College at any time and use one of our student laptops. Our staff will be happy to work with you if you continue to experience any issues.

For further assistance with our Graduate eForms, you may contact our systems team at gcsystemsteam@boisestate.edu.